



An Introduction to ValueOptions®

ValueOptions® – *The Best Resource for the Behavioral Healthcare People Need*

- Singularly qualified – 30 years experience providing behavioral health and wellness services.
- Nation's largest independent behavioral health and wellness company – more than 23 million covered lives nationally.
- More than 50,000 providers nationwide
- More than 300 corporate clients, including 50% of the Fortune 10 companies.
- Technology used to drive down costs.



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ValueOptions® – Recognized Public Sector Leader

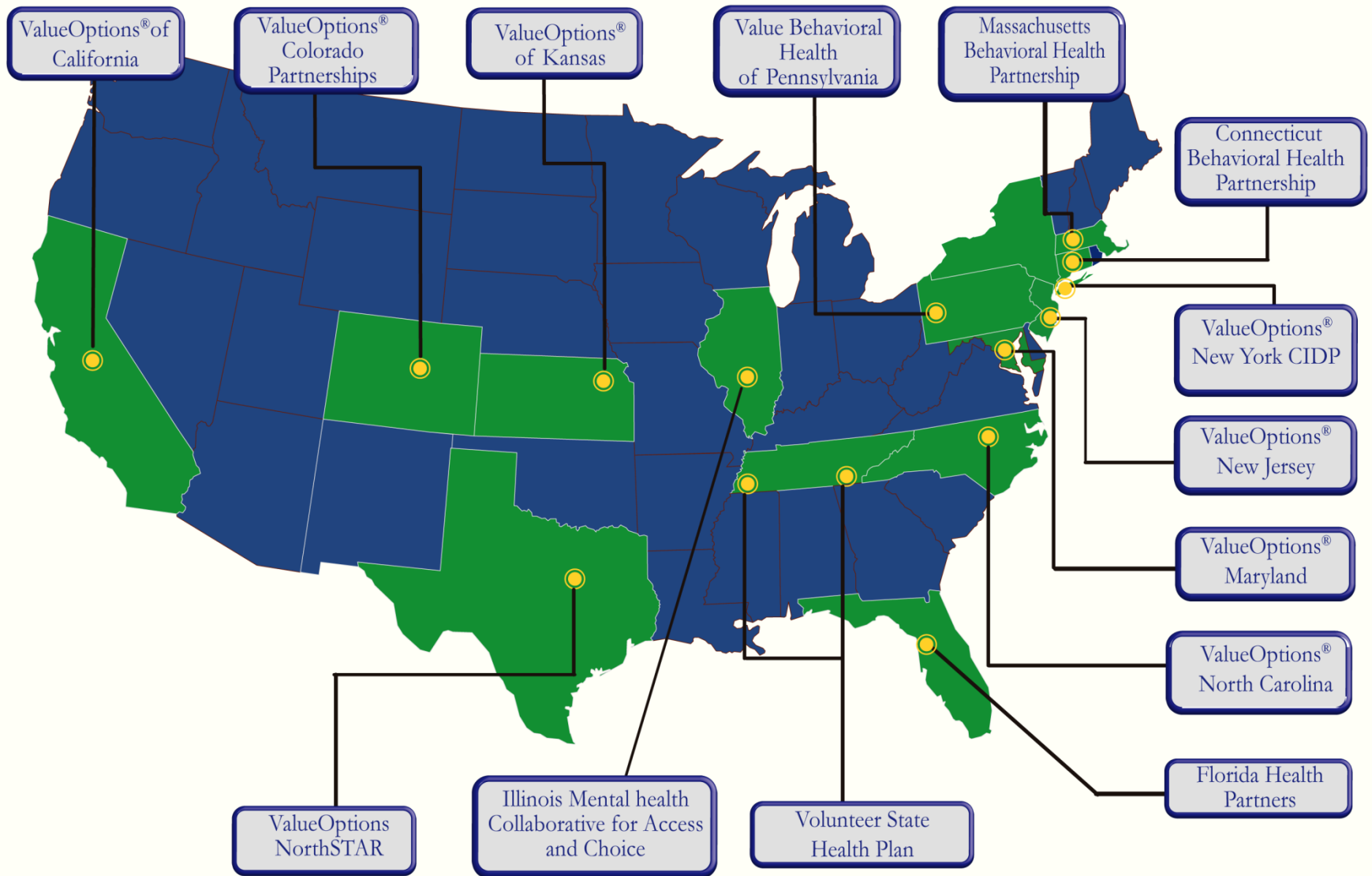
- Currently manages more public sector behavioral health contracts than any other company
- More than 4.5 million covered lives across 14 states.
- Many of these contracts have Member populations exceeding 400,000, and several exceed 1 million covered lives.



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ValueOptions® Public Sector Contracts



Consumer Resources

- **Customer Service Line 1-800-888-1965**
- www.maryland.valueoptions.com
 - Find a behavioral health provider
 - Consumer and family Handbook *(coming soon)*
 - Wellness and Recovery Action Plan
 - Consumer Operated Services and Programs
 - Recovery and Resiliency Resources
 - Child and Family Information
 - Consumer and Family Contacts
 - Achieve Solutions
 - Consumer News and Events



ValueOptions® Clinical Services

ValueOptions® Care Management

- A dedicated team of local Maryland care management staff
- Acceptance of referrals from medical, behavioral, substance abuse, CSA, consumers and family members
- Proactive identification of high risk consumers
- Referrals and reviews as needed
- Outreach to all involved in consumer's care
- Treatment plan coordination
- Discharge planning



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ValueOptions® Provider Relations

ValueOptions® Provider Website

www.maryland.valueoptions.com

- **Provider Alerts**
- **DHMH Updates**
- **Provider Manual**
- **Provider Forms**
- **Provider Training and Education**



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Questions

Thank you!